



Navistar, Inc.  
2701 Navistar Drive  
Lisle, IL 60532 USA  
navistar.com

**Note: Vehicle-specific info such as the VIN has been removed by DOT SEF to create a generic letter for all affected units. - SD**



A NAVISTAR COMPANY

**VOLUNTARY EMISSIONS RECALL 14512**

**ISSUE DATE: AUGUST 2014**

Dear INTERNATIONAL® Customer,

The U.S. Environmental Protection Agency has determined that your engine/equipment may be emitting pollutants in excess of the Federal emission standards as defined in Title 40 of the Code of Federal Regulations. These emission standards were established to protect public health or welfare from air pollution.

Navistar has decided that a defect which relates to engine emissions exists in certain DuraStar® and WorkStar® model trucks built 28 February 2013 thru 3 July 2014 with 2013 and 2014 model year MaxxForce® DT engines.

**REASON FOR THIS EMISSIONS RECALL**

Engine software update for MaxxForce® DT engines to improve Heavy Duty On Board Diagnostics, to improve Diesel Particulate Filter (DPF) regeneration performance, and reduce the frequency of exhaust system regeneration events.

**DEFECT REMEDY**

The repair will involve recalibration of the ECM. Dealers have software and instructions to repair your vehicle. The repair will be performed free of charge and take approximately 45 minutes to complete.

**ACTIONS YOU SHOULD TAKE**

Navistar's records indicate that you own a vehicle involved in this recall. The vehicle is identified on the enclosed card.

To ensure your full protection under the emission warranty on your engine by Federal law, and your right to participate in future recalls, we recommended you have your engine serviced as soon as possible. We may consider you're not servicing it to be improper maintenance. The engine, if not repaired, may fail an emission inspection test if state or local law requires one.

If you own this vehicle, please schedule an appointment with any INTERNATIONAL® dealer to have your vehicle repaired at no cost to you. Scheduling an appointment in advance will ensure that a mechanic and necessary materials are available. You can find your nearest dealer by calling 1-800-448-7825 or by using the dealer locator at <http://www.internationaltrucks.com>.

If you are the lessor of this vehicle, please forward a copy of this notice to the lessee within ten days to comply with federal regulations.

If you do not own this vehicle, please fill out and return mail the enclosed card so that you will not be contacted again about this recall.

**ADDITIONAL INFORMATION FOR CALIFORNIA RESIDENTS**

**If you live in California and don't have this recall performed:** The state of California requires the completion of emissions recall repairs prior to vehicle registration renewal. The engine, if not repaired, may fail an emission inspection test if state or local law requires one.

**How the state knows that the recall has not been performed:** State of California regulations require Navistar to provide the Department of Motor Vehicles with a record of all vehicles that have not had the recall service performed.

Your dealer will provide you with a Vehicle Emissions Recall Proof of Correction Form after the recall service is performed. Be sure to save this form since the California Department of Motor Vehicles may require that you supply it as proof that the recall has been performed.

**IF YOU NEED FURTHER ASSISTANCE**

If you believe that Navistar has failed to remedy the noncompliance without charge within a reasonable time or you experience any difficulty obtaining repairs, please follow the procedure described in the Owner Assistance Guide section in your Owner's Manual or call toll free 1-800-448-7825.

Navistar requests your prompt attention and patience regarding the correction of this defect and apologizes for any inconvenience this may cause you.

Navistar, Inc.

**INTERNATIONAL AUTHORIZATION FOR RECALL SERVICE**

MODEL NAME	VEHICLE IDENTIFICATION NUMBER (vin)	TBR	DEALER CODE	CAMPAIGN NO.
4300 4X2		231	649798	14512

**VEHICLE OWNER - Please Note**

Please check one of the following blocks concerning this Vehicle and drop card in mail.

**VEHICLE OWNER -**

Please take the vehicle described above and this card to the selling dealer for service described in the accompanying letter. The dealer has been provided instructions for repairing the vehicle. If the location of the selling dealer is not convenient for you, please contact your nearest dealer.

14512

**VIN info removed**

L41121040 231 649798 - 000  
 STATE OF ALASKA, DEPT. OF TRANSPORTATIO  
 KRISTI PETTY 1ST NOTICE  
 2200 E 42ND AVE. # 315  
 ANCHORAGE AK 99508-5202

**CHANGE OF OWNERSHIP - Vehicle sold to:**

NAME \_\_\_\_\_

STREET \_\_\_\_\_

CITY \_\_\_\_\_ STATE \_\_\_\_\_ ZIP CODE \_\_\_\_\_

- 1  Vehicle Inspected - no corrections necessary.
- 2  Vehicle Corrections completed.
- 3  Vehicle Sold or Transferred.  
(Please complete CHANGE of OWNERSHIP block.)
- 4  Service not desired on this vehicle.  
Reason: \_\_\_\_\_
- 5  Vehicle scrapped (junked). Will not return to public streets or highways.
- 6  Vehicle stolen (whereabouts unknown).
- 7  Vehicle exported from U.S. to another country.  
(Please complete CHANGE of OWNERSHIP block.)

SIGNATURE \_\_\_\_\_

DATE \_\_\_\_\_



NO POSTAGE  
NECESSARY  
IF MAILED  
IN THE  
UNITED STATES

**BUSINESS REPLY MAIL**  
 FIRST CLASS MAIL PERMIT NO 229 PALATINE IL

POSTAGE WILL BE PAID BY ADDRESSEE

NAVISTAR  
 PO BOX 907  
 PALATINE IL 60078-9986

