



GMC
 P.O. Box 909989
 Milwaukee, WI 53209-9989

IMPORTANT SAFETY RECALL



14105 VIN # removed 48 0004912
 STATE OF ALASKA
 2200 E 42ND AVE
 ANCHORAGE, AK 99508-5202



May 2014

Note: Specific VIN and model year info removed by DOT SEF to create a generic letter. - SD

Dear State Of Alaska:

This notice is sent to you in accordance with the National Traffic and Motor Vehicle Safety Act.

General Motors has decided that certain xxxx model year GMC Savana vehicles, equipped with front passenger airbags, fail to conform to Federal Motor Vehicle Safety Standard 201, *Occupant Protection in Interior Impact*. As a result, GM is conducting a recall. We apologize for this inconvenience. However, we are concerned about your safety and continued satisfaction with our products.

GM is recalling 1500, 2500, and 3500 series vehicles. However, this letter only applies to 1500 series vehicles. The 2500 and 3500 series vehicles are addressed in safety recall 14082.

I M P O R T A N T

- This notice applies to your xxxx model year GMC Savana, VIN VIN # removed
- Your vehicle is involved in GM recall 14105.
- Schedule an appointment with your GMC dealer.
- This service will be performed for you at **no charge**.

Why is your vehicle being recalled?

During a frontal impact below the air bag deployment threshold, if the passenger side occupant is unbelted, their head may hit the instrument panel above where the passenger airbag is located. This panel may not sufficiently absorb the impact of the unbelted passenger's head striking the panel, increasing the risk of injury to the passenger.

What will we do?

Your GMC dealer will install a trim piece on the passenger side instrument panel and replace the front passenger seat belt retractor. This service will be performed for you at **no charge**. Because of service scheduling requirements, it is likely that your dealer will need your vehicle longer than the actual service correction time of approximately 1 hour and 20 minutes.



What should you do?

You should contact your GMC dealer to arrange a service appointment as soon as possible.

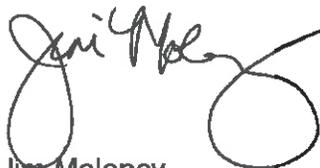
Ensure that all passengers wear their safety belts at all times.

Do you have questions?

If you have questions or concerns that your dealer is unable to resolve, please contact the GMC Customer Assistance Center at 1.800.862.4389.

If after contacting your dealer and the Customer Assistance Center, you are still not satisfied we have done our best to remedy this condition without charge and within a reasonable time, you may wish to write the Administrator, National Highway Traffic Safety Administration, 1200 New Jersey Avenue, SE., Washington, DC 20590, or call the toll-free Vehicle Safety Hotline at 1.888.327.4236 (TTY 1.800.424.9153), or go to <http://www.safercar.gov>. The National Highway Traffic Safety Administration Campaign ID Number for this recall is 14V117.

Federal regulation requires that any vehicle lessor receiving this recall notice must forward a copy of this notice to the lessee within ten days.



Jim Moloney
General Director - Customer & Relationship Services

GM Recall #14105

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