



Chevrolet
 P.O. Box 909989
 Milwaukee, WI 53209-9989

IMPORTANT SAFETY RECALL

11/13/2014 10:20:11 AM

14515 **VIN removed** 13 0008560
 STATE OF ALASKA
 2200 E 42ND AVE
 ANCHORAGE, AK 99508-5202



November 2014

Dear State Of Alaska:

This notice is sent to you in accordance with the National Traffic and Motor Vehicle Safety Act.

General Motors has decided that a defect which relates to motor vehicle safety exists in certain **XXXX** model year Chevrolet Suburban vehicles. As a result, GM is conducting a safety recall. We apologize for this inconvenience. However, we are concerned about your safety and continued satisfaction with our products.

IMPORTANT

- This notice applies to your **XXXX** model year Chevrolet Suburban, VIN **VIN info removed**
- Your vehicle is involved in GM recall 14515.

Why is your vehicle being recalled?

Some of these vehicles were built with a contamination within the chassis electronic module. This contamination can cause an electrical short in the module. If the module experiences an electrical short, the vehicle could display a check engine light, stall, or fail to start. If the vehicle is equipped with a trailer brake, the vehicle could lose trailer brake function and display a "Service Trailer Brake System" Indicator. If the vehicle experiences this condition and stalls while in motion, there could be an increased risk of a vehicle crash.

What will we do?

PARTS ARE NOT CURRENTLY AVAILABLE, but when parts are available, your Chevrolet dealer will replace the chassis electronic module on all affected vehicles. This service will be performed for you at **no charge**.

We are working as quickly as possible to correct this condition. When parts are available, we will send you another letter asking you to take your vehicle to your Chevrolet dealer to have your vehicle serviced. You can also check the status of this recall at www.recalls.gm.com.

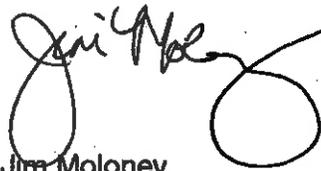
GM

Do you have questions?

If you have questions or concerns that your dealer is unable to resolve, please contact the Chevrolet Customer Assistance Center at 1.800.222.1020 (TTY 1.800.833.2438).

If after contacting your dealer and the Customer Assistance Center, you are still not satisfied we have done our best to remedy this condition without charge and within a reasonable time, you may wish to write the Administrator, National Highway Traffic Safety Administration, 1200 New Jersey Avenue, SE., Washington, DC 20590, or call the toll-free Vehicle Safety Hotline at 1.888.327.4236 (TTY 1.800.424.9153), or go to <http://www.safercar.gov>. The National Highway Traffic Safety Administration Campaign ID Number for this recall is 14V614.

Federal regulation requires that any vehicle lessor receiving this recall notice must forward a copy of this notice to the lessee within ten days.



Jim Moloney
General Director - Customer & Relationship Services

GM Recall #14515

