



Chevrolet
 P.O. Box 909989
 Milwaukee, WI 53209-9989

14082 VIN # removed 13 0011922

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 STATE OF ALASKA
 2200 E 42ND AVE
 ANCHORAGE, AK 99508-5202



April 2014

Note: Specific VIN and model year info removed by DOT SEF to create a generic letter. - SD

Dear State Of Alaska:

This notice is sent to you in accordance with the National Traffic and Motor Vehicle Safety Act.

General Motors has decided that [xxxx] model year Chevrolet Express 2500 and 3500 Series vehicles with a GVWR of 10,000 pounds and below and equipped with a front passenger side airbag fail to conform to Federal Motor Vehicle Safety Standard 201, *Occupant Protection in Interior Impact*. As a result, GM is conducting a recall. We apologize for this inconvenience. However, we are concerned about your safety and continued satisfaction with our products.

GM is recalling 1500, 2500 and 3500 series vehicles. However, this letter only applies to 2500 and 3500 series vehicles. If you own a 1500 series vehicle, you will be receiving another letter at a later date.

IMPORTANT

- This notice applies to your [xxxx] model year Chevrolet Express, VIN [VIN # removed]
- Your vehicle is involved in GM recall 14082.
- Schedule an appointment with your Chevrolet dealer.
- This service will be performed for you at **no charge**.

Why is your vehicle being recalled?

During a frontal impact below the air bag deployment threshold, if the passenger side occupant is unbelted, their head may hit the instrument panel above where the passenger airbag is located. This panel may not sufficiently absorb the impact of the unbelted passenger's head striking the panel, increasing the risk of injury to the passenger.

What will we do?

Your Chevrolet dealer will install a trim piece on the passenger side instrument panel. This service will be performed for you at **no charge**. Because of service scheduling requirements, it is likely that your dealer will need your vehicle longer than the actual service correction time of approximately 55 minutes.



What should you do?

You should contact your Chevrolet dealer to arrange a service appointment as soon as possible.

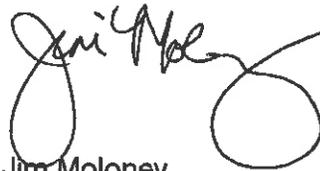
Ensure that all passengers wear their safety belts at all times.

Do you have questions?

If you have questions or concerns that your dealer is unable to resolve, please contact the Chevrolet Customer Assistance Center at 1.800.222.1020 (TTY 1.800.833.2438).

If after contacting your dealer and the Customer Assistance Center, you are still not satisfied we have done our best to remedy this condition without charge and within a reasonable time, you may wish to write the Administrator, National Highway Traffic Safety Administration, 1200 New Jersey Avenue, SE., Washington, DC 20590, or call the toll-free Vehicle Safety Hotline at 1.888.327.4236 (TTY 1.800.424.9153), or go to <http://www.safercar.gov>. The National Highway Traffic Safety Administration Campaign ID Number for this recall is 14V117.

Federal regulation requires that any vehicle lessor receiving this recall notice must forward a copy of this notice to the lessee within ten days.



Jim Moloney
General Director - Customer & Relationship Services

GM Recall #14082