



# IMPORTANT SAFETY RECALL

May 2014

State Of Alaska  
2200 E. 42nd Ave.  
Anchorage, AK 99508-5202

Dear State Of Alaska:

This notice is sent to you in accordance with the National Traffic and Motor Vehicle Safety Act.

General Motors has decided that a defect which relates to motor vehicle safety exists in your **xxxx** model year Chevrolet Traverse. As a result, GM is conducting a safety recall. We apologize for this inconvenience. However, we are concerned about your safety and continued satisfaction with our products.

## IMPORTANT

- This notice applies to your **xxxx** model year Chevrolet Traverse, VIN **xxxxxxxxxxxxxxxxxxxx**
- Your vehicle is involved in GM safety recall 14030.
- The recall repairs will be performed for you at **no charge**. Parts are not currently available, however, we will notify you again when they are available.
- If the "SERVICE AIR BAG" light is on, or comes on, in your vehicle, contact your dealer as soon as possible.

**Why is your vehicle being recalled?**

Corrosion and/or loose crimps in the driver and passenger seat mounted side impact airbag (SIAB) wiring harness connectors can cause an increase in resistance that may disable the SIAB, front center airbag, if equipped, and seat belt pretensioners. In the event of a crash, the SIAB, front center airbag, if equipped, and/or seat belt pretensioners may not deploy increasing the risk of injury to the driver or front passenger.

**What will we do?**

**PARTS ARE NOT CURRENTLY AVAILABLE**, but when parts are available, your Chevrolet dealer will remove the driver and passenger SIAB wiring harness connectors and splice and solder the wires together. This service will be performed for you at **no charge**.



We are working as quickly as possible to correct this condition. When parts are available, we will send you another letter asking you to take your vehicle to your Chevrolet dealer to have your vehicle serviced. If you have already paid for repairs for this condition, a reimbursement request form will be included with the letter.

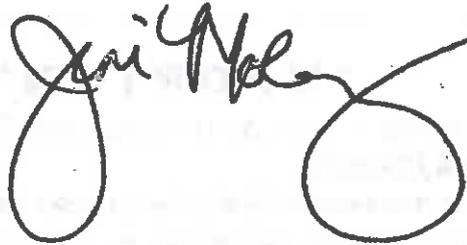
**What should you do?**

When GM notifies you that parts are available, you should contact your GM dealer to arrange a service appointment. **However, if the "SERVICE AIR BAG" light comes on, contact your dealer as soon as possible.**

**Do you have questions?**

If you have questions or concerns that your dealer is unable to resolve, please contact the Chevrolet Customer Assistance Center at 1.800.222.1020 (TTY 1.800.833.2438).

Federal regulation requires that any vehicle lessor receiving this recall notice must forward a copy of this notice to the lessee within ten days.

A handwritten signature in black ink, appearing to read "Jim Moloney". The signature is stylized with large loops and a long horizontal stroke extending to the right.

Jim Moloney  
General Director – Customer & Relationship Services

GM Recall #14030